

Safety, Quality and Security Policy of HungaroControl

Safety and quality are primary goals in the service of our partners. HungaroControl Pte. Ltd. Co. is committed to maintaining and developing its safety, quality, aviation security and air traffic information security systems in order to ensure an optimal service and performance level and comply with national and international requirements.

HungaroControl Pte. Ltd. Co.:

1. as a fundamental requirement, considers the continuous improvement of the level of safety as a priority and ensures the availability of the necessary resources;
2. facilitates the safe, efficient and continuous flow of air traffic, maintains and develops its capabilities to provide a safe and quality service;
3. provides a reliable service for all airspace users and ensures that the services provided by internal and external resources meet the relevant national and international requirements and stakeholders' demands;
4. cooperates with national and international professional organisations and partners in order to enhance its safety and quality performance;
5. ensures the improvement of the standard of its services and the implementation of its strategy by training its employees, regularly monitoring their theoretical and practical competence, and by developing its technical equipment;
6. ensures that the Chief Executive Officer takes general responsibility for safety and ensures that the operation of the company's safety, quality and security management systems is efficient, unbiased, and free of unlawful interference;
7. ensures that the executives are committed to providing a safe and quality service, make decisions applying modern business tools taking into account safety, economic, financial and human resource management considerations in order to achieve, or where possible exceed corporate and national goals and targets set in the FAB performance plan;
8. ensures that the executives take responsibility for the operation of their organisational units to attain compliance with safety and quality requirements and comply with the requirements of the relevant regulations;
9. ensures that the personnel carry out their activities in a fully responsible and professional manner with due regard to the effect of their activity on safety, the society, the environment and sustainable development;
10. does not accept any deviations that are detrimental for safety; it continually assesses its safety, quality and security performance and if necessary implements corrective measures to minimize risks and to prevent the reoccurrence of deviations;
11. is committed to maintaining and enhancing safety and reporting culture, and provides substantial, open and extensive communication both for its employees and partners.

Budapest, 26 November 2019



Kornél Szepessy

CEO, HungaroControl Pte. Ltd. Co.