

# Safety and quality management policy

## Safety and quality: in the service of our partners

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### **HungaroControl Pte. Ltd. Co. will**

- as a fundamental requirement, treat the continuous improvement of the level of safety as top priority, and provide the necessary resources for this;
- promote a safe, efficient and expeditious flow of air traffic, and maintain and develop the capacity needed to sustain a safe and high quality service;
- provide appropriate and reliable service to all airspace users;
- cooperate with national and international professional organisations in order to develop its safety and quality performance;
- ensure constant improvement of the standard of its services by providing training to its staff, by continuously monitoring their theoretical and practical competence and by regularly developing its technical equipment;
- ensure that its CEO is responsible for the efficient and independent operation of the safety and quality management system and that its top management carries an overall responsibility for safety;
- ensure that its executives are committed to safety and high quality service and make their decisions to attain the objectives of the company and the nation as well as the objectives defined in the FAB performance plans by means of modern business methods, with due consideration not only to professional relations but also the aspects of safety, economics, finance and human resource management;
- ensure that its executives are responsible for the performance of their organisational unit in meeting safety and quality requirements and the compliance with the relevant regulations;
- ensure that each member of its staff completes their work in a highly responsible and professional manner, taking into account the effect of their activities on safety, the society, the environment and sustainable development;
- not accept deviations from performance that are detrimental to safety: it continuously assesses its safety and quality performance. If required, it will introduce preventive or remedial actions in order to mitigate risks and to prevent reoccurrences of deviations. It will ensure that the aeronautical data and information produced are compliant with relevant requirements and partner expectations.
- be committed to maintain and improve its safety reporting culture and ensure substantial, open and extensive communication on safety issues both for its staff and its partners.

Budapest, 10th November 2015.



**Kornél Szepessy**  
CEO, HungaroControl Zrt.